ATS8550-2

Advisor and Axon Configurator Multi Client Remote Service Solution (software only) - USB version

Product overview

The ATS8550 Advisor Configurator is a multi client remote service solution designed for Service providers to remotely configure, diagnose and interact with all supported Axon, Advisor Advanced and Advisor Master panels, with the purpose of offering added value services and reducing operational cost.
The ATS8550 requires a license for full operation (ATS8551/8552/8553 and ATS8554).



Communication server

A powerful communication server handles all the outgoing and incoming connections between the operator and the panel in the field. The comm server can be configured with multiple PSTN modems and IP connections. The solution can be scaled with multiple comm servers to allow for load balancing and backup.

Integration

The ATS8550 offers the possibility for integration into automation software solutions. A single click on a button in your automation software results in opening the ATS8550 GUI automatically connected to the panel of choice. Even a task to arm a panel in the field can be initiated by the automation software. Automation makes it all easier.

Reports

Reports can be generated to provide an overview of the panel configuration, event history and the diagnostic status of the panel. These can be generated manually, or automatically via the task scheduler. A comparison report highlights the differences between the panel on site and the configuration in the ATS85500 database or with a restore point from the past.

Remote command and control

All control panels can run a Command & Control session with the ATS8550. It will provide a complete overview of the panel status including zone, area, communication path, etc.
The ATS8550 can provide full control over the panel remotely.

Task scheduler

Setting up a task via the wizard or import function is easy and straightforward. You can choose between executing a task 1 time or recurring, and that for a single panel or a selection of panels. The task scheduler log will keep you informed on the status of all task and it offers an easy way to recreate a task.

Details

- Powerful programming & management tool
- Remote up/download capabilities
- SQL database support (not included)
- Compatible with Axon and Advisor Advanced panels
- Report creation engine for trouble shooting and client administration
- Command & Control support
- Remote diagnostics in line with EN50131
- Multi panel connections
- Restore points & Comparison tool
- Multi Client connections
- Task Scheduler
- Configurable Operator roles and rights
- Command Line interface to interact with Automation SW
- Multiple Comm servers to support load balancing and backup

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Technical specifications

General

Product line	Advisor Advanced, Axon
Segmentation	Commercial
Software type	Configuration software, Servicing software
Supported technology	Access Control, Intrusion
Supported hardware	Advisor Advanced, ATS Master, Axon

Software details

Software architecture	Client, Server
License type	Business (Professional)

System requirements

Supported operating system	Windows Server 2008, Windows Server 2008 R2, Windows Server 2012, Windows Server 2012 R2, Windows Server 2016
Database support	SQL
Minimum system requirements	Intel Dual Core I5 with 4 GB RAM .NET framework 4.6 2

Max. number of panels in database

ATS8550 (software only)	5
ATS8551 (license only)	250
ATS8552 (license only)	1.500
ATS8553 (license only)	10.000
ATS8554 (license only)	Limited by SQL

Max. number of Communication services

ATS8550, ATS8551	1
ATS8552	2
ATS8553, ATS8554	5

Max. number of parallel GUI connections in operation

ATS8550	2
ATS8551	5
ATS8552,	20
ATS8553, ATS8554	1000

Max. number of connections per Communication Service

PSTN	Depending on Com ports available
IP	Depending on IT infrastructure

SQL Support

	ATS8550 is fully compatible with MS SQL versions: 2012, 2014, 2016.

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